



# Piler Enterprise for Healthcare

## Email Archiving for HIPAA Compliance

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### The Challenge

Healthcare organizations face strict email retention requirements under HIPAA:

- **6-year minimum retention** for PHI-containing communications
- **Audit trail requirements** for all access to patient data
- **Rapid retrieval** for compliance audits and legal discovery
- **Breach notification** obligations when PHI is exposed

Standard email backup isn't enough. HIPAA auditors expect dedicated archiving with access controls and audit logs.

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### How Piler Helps

Requirement	Piler Capability
<b>6-Year Retention</b>	Configurable retention policies, immutable storage
<b>Access Audit Trails</b>	Complete logging of every search, view, and export
<b>PHI Detection</b>	Smart Insights scanner detects SSN, patient IDs, medical terms
<b>Rapid eDiscovery</b>	Sub-200ms (typical) search across millions of emails
<b>Data Sovereignty</b>	Self-hosted - PHI never leaves your infrastructure
<b>Encryption</b>	AES-256 encryption at rest and in transit

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### Smart Insights: Automated PHI Detection

Piler's built-in scanner automatically identifies emails containing:

- Social Security Numbers
- Credit card numbers (patient payment info)
- Medical record numbers (customizable patterns)
- IBAN and financial identifiers

**Risk scoring** prioritizes high-risk emails for review, helping compliance teams focus on what matters.

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### Compliance-Ready Features

#### Retention Policies

- Set organization-wide or per-domain retention periods
- Legal hold overrides prevent deletion during litigation

- Automatic purge after retention period (configurable)

#### Audit & Reporting

- Compliance dashboard shows archive health
- Export audit logs for HIPAA documentation
- User access reports for compliance reviews

#### Access Controls

- Role-based permissions (admin, auditor, user)
- LDAP/Active Directory integration
- SAML 2.0 SSO support
- Optional 2FA (TOTP)

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#### Deployment Options

Option	Best For
<b>Single Server</b>	Small practices (< 500 users)
<b>Multi-Node</b>	Health systems, hospital networks
<b>Your Cloud</b>	AWS, Azure, GCP - you control the environment
<b>On-Premises</b>	Maximum control, air-gapped environments

Typical deployment: 4 CPU, 16GB RAM, 500GB+ SSD

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#### Why Choose Piler Over Cloud Archiving?

	Cloud Solutions	Piler Enterprise
<b>Data Location</b>	Vendor's cloud	Your infrastructure
<b>PHI Processing</b>	Leaves your network	Stays on-premise
<b>AI/ML Analysis</b>	Cloud-based	On-premise (no external calls)
<b>Audit Control</b>	Vendor dependent	Full control
<b>Cost Model</b>	Per-user SaaS fees	Flat annual license

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#### Client Talking Points

"HIPAA requires 6-year email retention - M365's basic archiving often isn't enough."

"Every access to the archive is logged. When auditors ask, you have answers."

"PHI detection alerts you to sensitive data exposure before it becomes a breach."

"Your patient data stays on your infrastructure. No third-party cloud access."

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#### Next Steps

1. **30-Day Free Trial** - Full enterprise features, no credit card

2. **Live Demo** - See HIPAA-relevant features in action
3. **Compliance Review** - We'll walk through your specific requirements

**Contact:** [partners@mailpiler.com](mailto:partners@mailpiler.com) | <https://mailpiler.com/partners>

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*Piler Enterprise is designed to help healthcare organizations meet HIPAA email retention requirements. Consult your compliance officer for organization-specific guidance.*