



Piler Enterprise for Healthcare

Email Archiving for HIPAA Compliance

The Challenge

Healthcare organizations face strict email retention requirements under HIPAA:

- **6-year minimum retention** for PHI-containing communications
- **Audit trail requirements** for all access to patient data
- **Rapid retrieval** for compliance audits and legal discovery
- **Breach notification** obligations when PHI is exposed

Standard email backup isn't enough. HIPAA auditors expect dedicated archiving with access controls and audit logs.

How Piler Helps

Requirement	Piler Capability
6-Year Retention	Configurable retention policies, immutable storage
Access Audit Trails	Complete logging of every search, view, and export
PHI Detection	Smart Insights scanner detects SSN, patient IDs, medical terms
Rapid eDiscovery	Sub-200ms (typical) search across millions of emails
Data Sovereignty	Self-hosted - PHI never leaves your infrastructure
Encryption	AES-256 encryption at rest and in transit

Smart Insights: Automated PHI Detection

Piler's built-in scanner automatically identifies emails containing:

- Social Security Numbers
- Credit card numbers (patient payment info)
- Medical record numbers (customizable patterns)
- IBAN and financial identifiers

Risk scoring prioritizes high-risk emails for review, helping compliance teams focus on what matters.

Compliance-Ready Features

Retention Policies

- Set organization-wide or per-domain retention periods
- Legal hold overrides prevent deletion during litigation

- Automatic purge after retention period (configurable)

Audit & Reporting

- Compliance dashboard shows archive health
- Export audit logs for HIPAA documentation
- User access reports for compliance reviews

Access Controls

- Role-based permissions (admin, auditor, user)
- LDAP/Active Directory integration
- SAML 2.0 SSO support
- Optional 2FA (TOTP)

Deployment Options

Option	Best For
Single Server	Small practices (< 500 users)
Multi-Node	Health systems, hospital networks
Your Cloud	AWS, Azure, GCP - you control the environment
On-Premises	Maximum control, air-gapped environments

Typical deployment: 4 CPU, 16GB RAM, 500GB+ SSD

Why Choose Piler Over Cloud Archiving?

	Cloud Solutions	Piler Enterprise
Data Location	Vendor's cloud	Your infrastructure
PHI Processing	Leaves your network	Stays on-premise
AI/ML Analysis	Cloud-based	On-premise (no external calls)
Audit Control	Vendor dependent	Full control
Cost Model	Per-user SaaS fees	Flat annual license

Client Talking Points

"HIPAA requires 6-year email retention - M365's basic archiving often isn't enough."

"Every access to the archive is logged. When auditors ask, you have answers."

"PHI detection alerts you to sensitive data exposure before it becomes a breach."

"Your patient data stays on your infrastructure. No third-party cloud access."

Next Steps

1. **30-Day Free Trial** - Full enterprise features, no credit card

2. **Live Demo** - See HIPAA-relevant features in action
3. **Compliance Review** - We'll walk through your specific requirements

Contact: partners@mailpiler.com | <https://mailpiler.com/partners>

*Piler Enterprise is designed to help healthcare organizations meet HIPAA email retention requirements.
Consult your compliance officer for organization-specific guidance.*